

IBM: Driving performance through sustainability

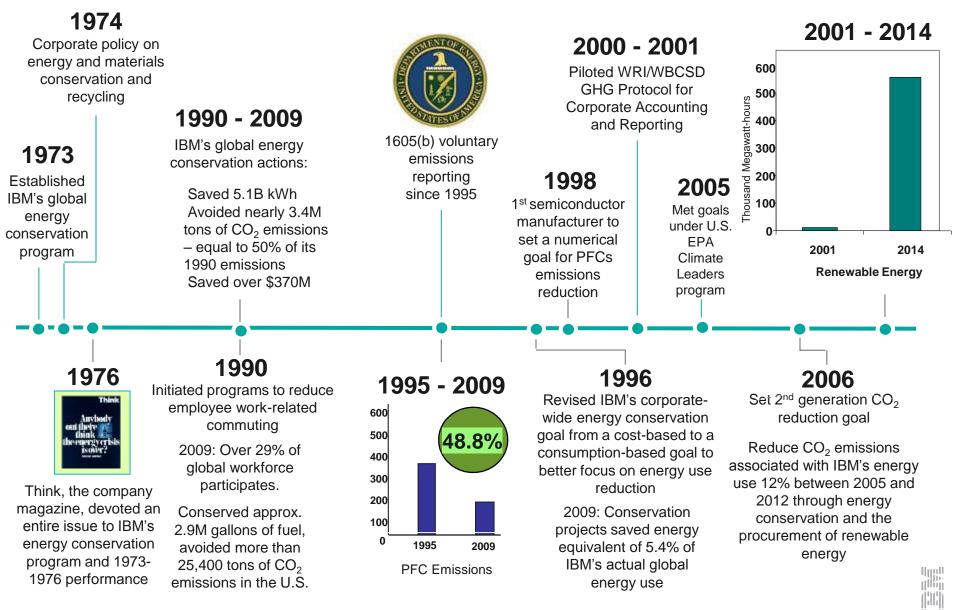
IBM Institute for Business Value

Strategy, synergy and significance

Karen Butner | Digital Operations Global Leader, IBM Institute for Business Value ECTC Conference | May 26, 2015



IBM's sustainability history is a long one



Something profound is happening around us



INSTRUMENTED

We now have the ability to measure, sense and see the exact condition of practically everything in real-time.

INTERCONNECTED

People, buildings, campuses, cities, etc. are now interacting in entirely new ways.

INTELLIGENT

All this information can be used to make optimal decisions that are based on historical trends and predicted events.



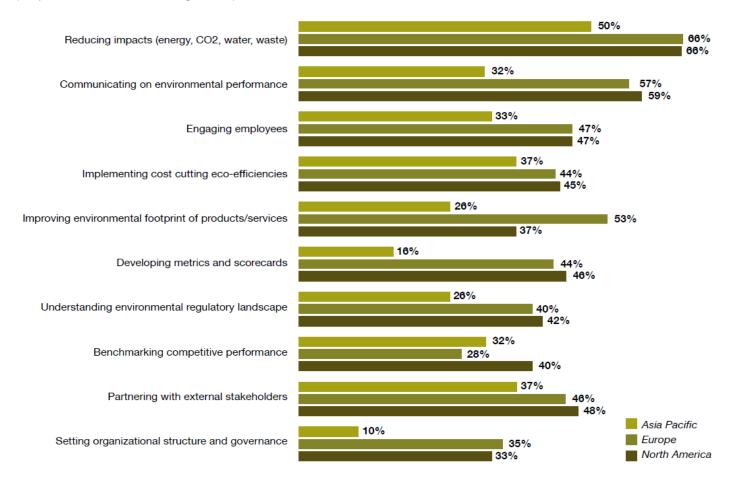
SMARTER

We can gather, synthesize and apply this information to achieve financial, environmental and operational benefits.

Leaders implement sustainability practices with comprehensive programs

To what extent have you implemented the following sustainability practices? Top 10

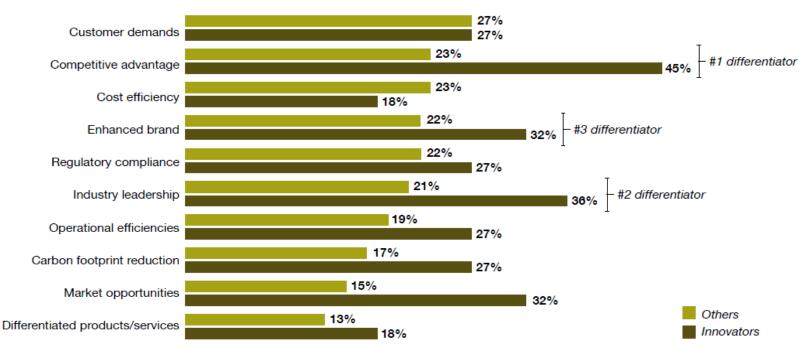
(Respondents who answered "significant")



Source: IBM Institute for Business Value.

Innovators differentiate on achieving competitive advantage

What are the strategic objectives of your sustainability strategy?

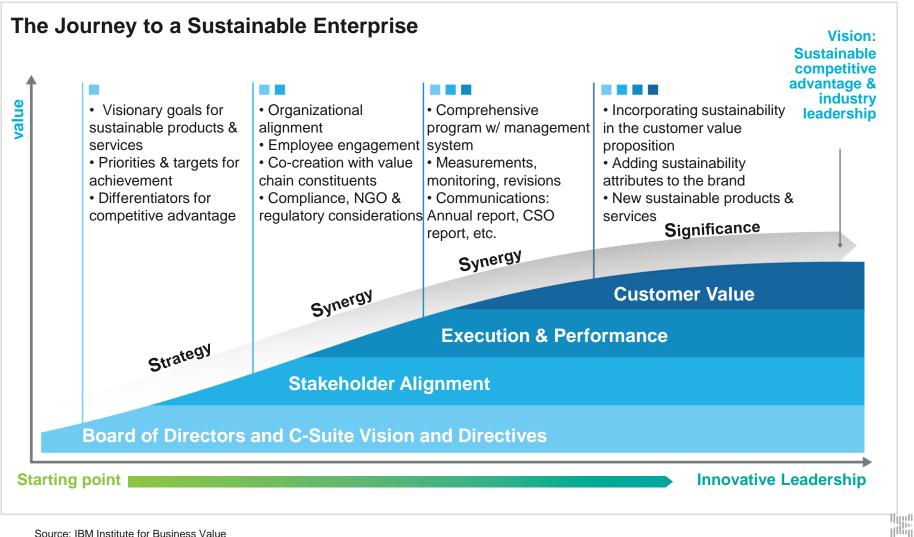


Risk management, organizational alignment and customer value are key differentiators

Top 15 sustainability initiatives		0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100% T
1	Reducing impacts (energy, CO2, water, waste)	-	Ŧ	-	-	-	-	0	-	÷	-	Ô
2	Communicating on environmental performance						0				()
3	Engaging employees					0				()	
4	Implementing cost cutting eco-efficiencies					0					0	
5	Improving environmental footprint of products/services					0				0		
6	Developing metrics and scorecards					0						0
7	Understanding environmental regulatory landscape				(0					0	
8	Benchmarking performance				C)		0				
9	Partnering with external stakeholders				0						0	
10	Setting organizational structure and governance				0						03	x more
11	Developing corporate-level marketing communications				0					0		
12	Enhancing customer value for products/services				0							3.5x more
13	Establishing organizational and network alignment			(0						0	3.6x more
14	Strategies for adding attributes to the brand			()					(3.5x	more
15	Managing environmental, social and economic risks			0						C	3.8x	more
Source: IBM Institute for Business Value analysis.				Other	s				In	novato	rs	

Innovators stand out in performance on the top 15 initiatives

Where are you on the journey to becoming a Sustainable Enterprise?



Source: IBM Institute for Business Value